

Curran-Gardner Townships Public Water District



2025 ANNUAL RATE INCREASES

As set forth by Ordinance 59, the annual District increase the water rates based on the Social Security Administration cost of living increase plus half of one percent. Therefore, the 2025 rate increase will be **3 percent**. This increase will take effect on January 2025. Curran Gardner Townships Public Water District is dedicated to providing reliable water services in a cost-effective manner while protecting our water resources and the public's health.

IMPORTANT-ONLINE USERS/PAYMENTS

On January 1, 2025, the District will begin using a new billing system. It will be **necessary to register** as a new user to utilize this system. Please see the reverse side for an overview.

WHERE IS THIS MONEY GOING?

There is an old axiom that nothing lasts forever and, unfortunately, our water distribution system is in constant need of updating and repair, as well as treatment costs continuing to soar. Staff continue to plan and respond to these needs. However, nearly all types of repairs and maintenance today cost dearly.

TIPS TO KEEP YOUR WATER PIPES FROM FREEZING

Your pipes are at risk of freezing any time the temperature drops **below 32°F**. However, it's much more common for pipes to freeze when temperatures dip below 20°F. The longer the weather remains below freezing, the more likely it is your pipes can freeze if not properly protected and winterized.

Below lists some preventative measures:

- **Keep the heat on**--Set your thermostat to at least 55°F during cold weather.

- **Eliminate drafts**--Cold air coming into your home through windows, doors, and fixtures can cause pipes to freeze.
- **Open cupboards and vanities**--This can help warm pipes.
- **Insulate pipes**--Use foam pipe insulation on hot and cold water pipes in areas like attics, basements, crawl spaces, and garages.
- **Use heat tape or heating cable**
Wrap these electrically powered heating strips around pipes to keep them above freezing.
- **Drip faucets**--Let a small, steady stream of cold water run from the faucet farthest from the main valve. This keeps water moving and prevents it from standing still in the pipes.
- **Turn off the water supply**--If you don't plan to use water when it's freezing outside, turn off the water supply valve and drain any remaining water from the pipes.
- **Disconnect garden hoses**--Hoses freeze more quickly than pipes and can cause other pipes to freeze and break.

Monthly Board Meetings

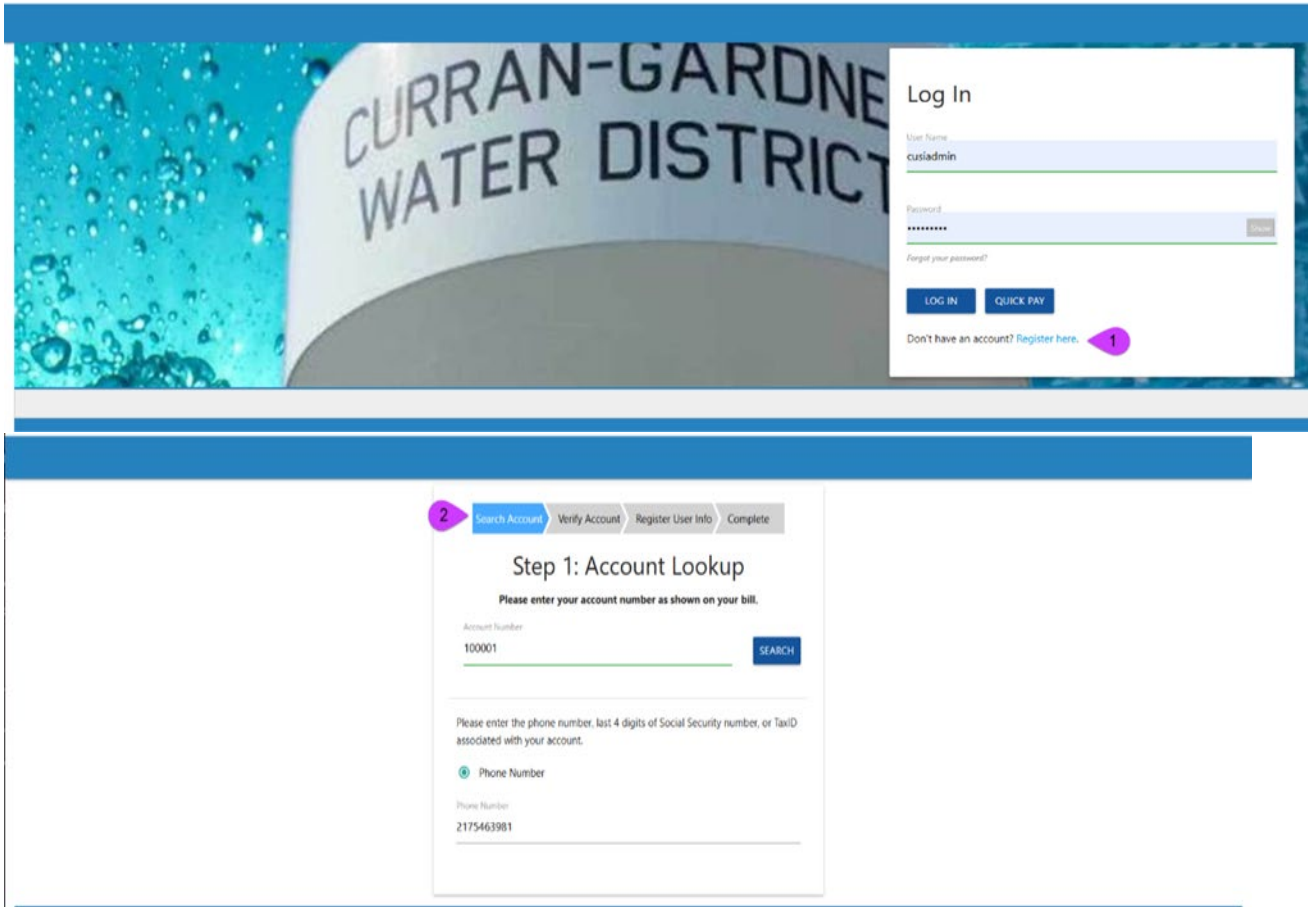
Monthly meetings are held on the second Tuesday of each month at 7:00 pm. The public is welcome. If you cannot join us, the minutes are located on our website at www.currangardner.com



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Aaron Smith, Operations Manager
Cherril Graff, Business Manager

CREATING A USER ACCOUNT

It will only be necessary to create a user account in the initial setup. Go to currangardner.com and click on the “Pay My Bill” tab. The new Log In screen will display.



1. Click on the “Register Here” link at the bottom of the screen.
2. Enter your Curran Gardner account number. Enter your account number, then click the **SEARCH** tool.
3. Verify your account name and address is correct. Click on “Yes, This is My Account” and”.
4. The Create User screen will display. Enter a username in the “My Username” field and enter your Email address. Enter a Password and Confirm the Password. Click on the “Register” button. The message Registration Complete will display.

LOGGING INTO YOUR ACCOUNT

Each time you would like to pay your bill, manage your account settings, change your User Profile or obtain account information, it will be necessary to log into your account.

1. Go to currangardner.com and click “Pay My Bill” on the menu bar. The Log In screen will display.
2. Enter your Username and Password. Click on the “Log In” button. The account information will display.

Payments may be made by a bank checking or savings or a credit card.

The account management features includes the ability to securely setup monthly reoccurring automatic payments using banking information or a credit card.

The Service Fees are reduced to \$1.50 or 2.5%, whichever is higher.